

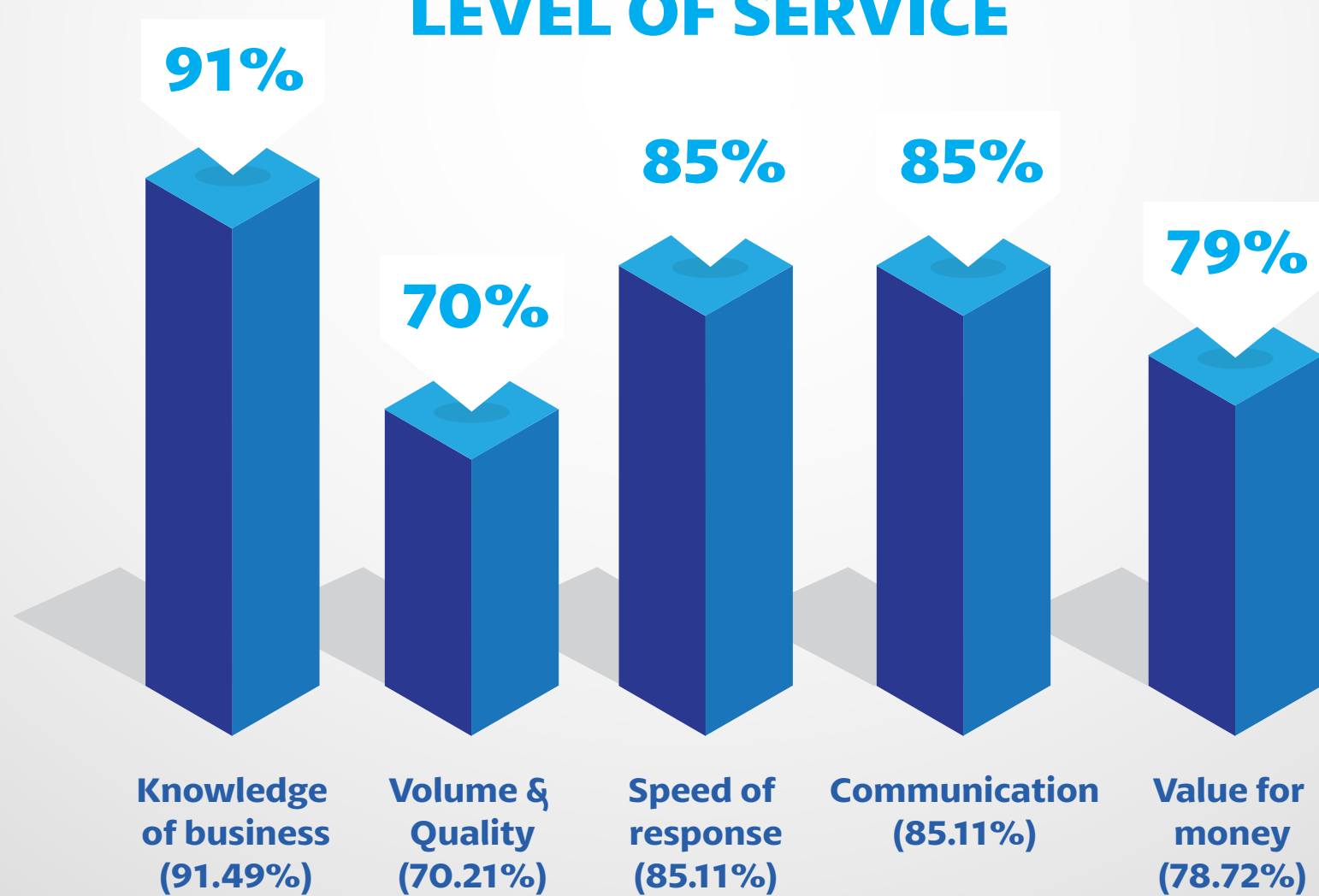
RAPIER RANKS HIGHLY FOR CUSTOMER SATISFACTION

Our 2017 **Customer Satisfaction Survey** result shows an overall improvement on our scores of 2016, further evidencing our determination to continuously improve. These are great results, they gives us confidence in what we do and the way we do it. After the last survey we concentrated on our aftercare, and have been rewarded with a 10.2% increase in customer satisfaction, from an already high base.

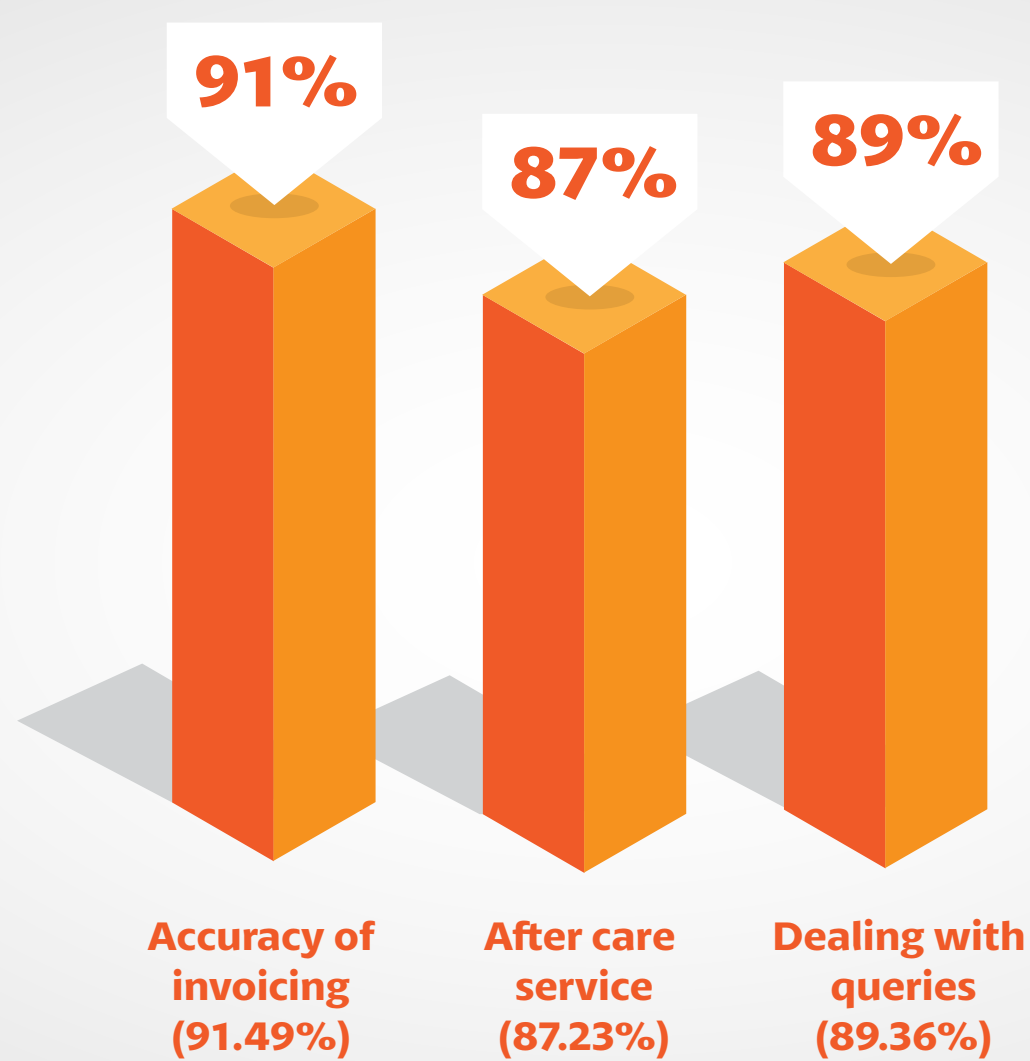
Going forward, we'll use this year's survey results to improve even more. We're not a "can do" company, we're a "will do" one.

RESULTS OF OUR 2017 CUSTOMER SATISFACTION SURVEY

LEVEL OF SERVICE



AFTER SALES



WHY RAPIER?
Because we deliver.

Discover more at www.rapieremployment.co.uk